

## PeopleTec Quality System

PeopleTec has a quality policy defined and documented by top management that is understood and implemented at all levels of the organization. It is periodically reviewed by top management to ensure its continuing suitability, adequacy, and effectiveness.

We have a Management Representative (MR) having the organizational freedom to resolve matters pertaining to quality. The MR responsible for:

- establishing, implementing and maintaining the processes needed for a quality system;
- reporting to top management on quality system performance and any need for improvement
- promoting awareness of customer requirements throughout the company, and;

Other aspects of the system include a quality manual, training, review of customer requirements, contract reviews, design controls, document and record control, process control, control of monitoring and measurement devices, inspection and test, control of nonconforming products, corrective and preventive action, internal audits, control of service operations, data analysis, supplier qualification, validation of parts' authenticity, prevention of counterfeit parts use, and supplier qualification.